



User-oriented Services in the Academic Library:

The University of Haifa Liaison and Collection Development Program

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Outline



- University of Haifa: an overview
- The Library
- Middle East Collection
- Arabic Technical Services Team
- Liaison and Collection Development Program
- Subject liaison librarian to the Departments of Middle East Studies and Arabic Language and Literature
- Benefits of the program

University of Haifa: an overview (1)

- ❑ The campus is located atop the Carmel Mountain ridge
- ❑ The University was established in 1963 as an extension of the Hebrew University of Jerusalem
In 1972, gained academic accreditation as a separate institution
- ❑ Total number of students: 17,213
Undergraduates: 10,357
Masters: 4,953
PhD: 902
Diploma: 186
Non Academic programs: 815





University of Haifa: an overview (2)

- ❑ Heterogenic population: Jews, Arabs, and Druzes, new immigrants, IDF officers and security personnel
- ❑ 6 faculties: Humanities, Social Sciences, Sciences and Science Education, Law, Social Welfare and Health Studies, and Education
- ❑ 6 schools: Business Administration, Social Work, History, Public Health, Political Sciences, and Marine Sciences

The Library



- One central library, one central budget
- 85 FTE
- 2,300,000 information items organized in open shelf system
- Library system: ALEPH (Ex Libris)
- Classification system: LC
- Subject Headings: LC
- Languages: English, Hebrew, Arabic, French, Russian, Yiddish, and more
- User-centered library

Middle East Collection



- ❑ Languages: Arabic (72,676), Persian (2463), Ottoman Turkish (1736), Turkish (2028), English, French, and Hebrew
- ❑ Subjects: Arabic language and literature, Islam, Muslim philosophy, Middle East history and politics, children's literature in Arabic
- ❑ Material types: books, periodicals, cartographic materials, video recordings, DVDs , sound recordings of contemporary Arabic music and databases

Arabic Technical Services Team

- ❑ Personnel: 3 librarians
- ❑ Purchase library materials in Arabic and Persian
- ❑ Create library records for items in Arabic and Persian (printed, cartographic, electronic, video, computer files)
- ❑ Classify library printed material in the subject ranges of: Arabic language and literature, Arabic children's literature, Islam, Middle East history
- ❑ Library materials in other subjects are classified by other librarians with our assistance



Liaison and Collection Development Program (1)

- ❑ Provide customized, subject specific services to the faculty, students and researchers of the University departments
- ❑ 52 subject liaison librarians
We try to match between librarian's skills and education and the department
- ❑ Work in cooperation with faculty representatives from departments
- ❑ One contact in the library: direct communication channel between the library and the faculty

Liaison and Collection Development Program (2)

Collection development

- Respond to academic staff teaching and research requirements and suggestions

Initiate order requests

Library distributes publishers' catalogs and vendors' alerts

The academic staff is required to rank their order requests

1. Rush - Needed for current research or teaching
2. Needed for future research or teaching
3. Important for the library collection
4. Recommended for the library collection

- Subject liaison librarians' suggestions
Ranked usually as 3 unless they specify it as 1 or 2



Liaison and Collection Development Program (3)

Meet with University departments


The subject liaison librarian meets the faculty members in their department, presents library updates to the faculty, listens to requests and suggestions and implements when feasible or communicates to the relevant library staff

Library instruction for students

Workshops for students in specific courses by request



Liaison and Collection Development Program (4)

-  One on One - Reference services for researchers
Personal appointment for in-depth research - for faculty and graduate students.
- SDI profiling for new items in the library reports and journal article alert services
- Development of a customized web site for the department



Subject liaison librarian to the Departments of Middle East Studies and Arabic Language and Literature (1)

Collection development

- Acquisition methods
 - Arabic materials: An approval plan with an Israeli vendor
 - Book fairs
 - Vendors in Arab countries
 - Persian and Turkish materials: Initiate order requests

Subject liaison librarian to the Departments of Middle East Studies and Arabic Language and Literature (2)

Library instruction for students

- ❑ Middle East Department: 2 workshops
 - 1st: Library homepage, Library catalog: simple search, advanced search (with specific examples: Baath Party, special historic events)

 - 2nd: Subject Databases: Index Islamicus, EI, Historical Abstracts

- ❑ Course-related instruction by request



Subject liaison librarian to the Departments of Middle East Studies and Arabic Language and Literature (3)

- Email library announcements to the faculty
- Reference services for researchers
We suggest a personal appointment with the subject specialist for new staff members and for in-depth subject search guidance
- SDI profiling for new items in the library reports, new books published and journal article alert services

דיווח על פריטים חדשים

(SDI Request)

(For use of University of Haifa faculty and staff)

*Name:

*ID no.:

Department:

Faculty

Administrative staff

*Phone No. (Work):

Phone No. (Home):

Email:

* Keywords:

Middle East, Arab World, Iraq, Women, Gender, history

Languages (check requested):

- All languages
- Arabic
- English
- French
- German
- Hebrew
- Russian

Other Languages (please specify):

Frequency (please specify): Weeks

Report type (check type request, separated by commas):

- New items in the library
- New books published
- Tables of contents of electronic journals (please specify journal titles, separated by commas):

Middle East Journal, International Journal of Middle East Studies, Middle Eastern Studies, News, The Journal of Middle East Women's Studies, British Journal of Middle Eastern Studies, die Welt des Islams, Orient

הספרייה
בנייה של מניח

Your SDI request has been accepted.

Library Card - ליוברג, ירדנה

Library Card Personal Details & Profile **SDI Profiles** Interlibrary Loan

[Modify](#) [Duplicate](#) [Delete](#) [On-Line Search](#) [Refine](#)

Click on requested record before selecting an action.

	Sdi name	Interval	Request	Base-list	Last action
<input checked="" type="radio"/>	Jewish Philosophy - New	1 Months	WORDS-NEW= new and (LCCALL= "z6366->z6376" or LCCALL= "zd110->zd111" or LCCALL= "bm1->bm900" or LCCALL= "xbm->xbmz")	Haifa Bibliography	08/06/08
<input type="radio"/>	Middle East new	1 Months	(WORDS-SH= saudi or afganistan or egypt or syria or emirates or WORDS-SH= palestin* or WORDS-SH= bahrain or oman or persia* or qatar or WORDS-SH= tunisia or yemen or aden or kuwait or WORDS-SH= morocco or algeria or sudan or lebanon or WORDS-SH= iran or iraq or turkey or libya or WORDS-SH= africa north or WORDS-SH= islamic empire or WORDS-SH= middle east or WORDS-SH= arab countries or WORDS-SH= islamic countries) and WORDS-NEW= new	Haifa Bibliography	08/06/08
<input type="radio"/>	Jordan - New	1 Months	WORDS-SH= jordan and WORDS-NEW= new	Haifa Bibliography	08/06/08
<input checked="" type="radio"/>	noga	2 Week	WORDS-GENRE= iraq or ((WORDS-SH= feminis* or LCCALL= "ds67->ds79.99" or WORDS-SH= iraq or women or woman or gender or WORDS-SH= arab countries or WORDS-SH= middle east) and WORDS-NEW= new and WORDS-LN= ara or heb or eng) not WORDS-MT= damage	Haifa Bibliography	09/06/08

From: University of Haifa Library [aleph@newalephprod.haifa.ac.il]

Sent: 21:02 02/06/2008 ב

To: ירדנה לוינברג

Cc:

Subject: New items in the library per your request

A list of new items in the library (SDI)

Date: 02/06/2008

Name : noga

Record number : 1

Towards the World Women's Congress / Moscow : The Committee, 1963. HQ1662.T65 1963 001331304

Record number : 2

al-Marashi, Ibrahim, 1973- Iraq's armed forces : an analytical history / London : Routledge, 2008.
DS70.92.M35 2008 001383596

Record number : 3

Sherrard-Johnson, Cherene, 1973- Portraits of the new Negro woman : visual and literary culture in the Har:
Renaissance / New Brunswick, N.J. : Rutgers University Press, c2007. PS153.N5S49 2007 001394567

Record number : 4

Maier-Katkin, Birgit, 1962- Silence and acts of memory : a postwar discourse on literature, history, Anna
Seghers, and women in the Third Reich / Lewisburg : Bucknell University Press, c2007. PT2635.A27Z745 2007
001400932

Record number : 5

Alfar, Cristina Leon, 1963- Fantasies of female evil : the dynamics of gender and power in Shakespearean
tragedy / Newark : University of Delaware Press, c2003. PR2983.A48 2003 001419477

Record number : 6

2007 الطويل، كميل القاعدة وأخواتها : قصة الجهاديين العرب / بيروت : دار الساقي،
HV6433.A65T39 2007 001426878

Record number : 7

الاحدب، ليلى ما لا تعلمه لاولادنا الف باء الحب والجنس / جدة، المملكة العربية السعودية : مركز الريبة للتنمية
الفكرية.
HQ57.6.A7A5 2000 001431591

Record number : 8



Development of a customized web site for the department

Search Tools

Courses and Departments

The Library At Your Service

Academic Staff Services



Library Site for Department of Arabic Language & Literature

Homepage Department Site Contact us עברית

Library services:

- Library Collection
- Description of Databases
- Online Reference Resources
- Citation Rules

Recommended Internet Resources:

- Linguistics
- Classic Literature
- Modern Literature
- Islam
- Study and Teaching
- University Study Programs

Library Information Resources

- **Databases**
- **Electronic Journals**
- **Electronic Journals in Arabic**
- **New Items in the Library**

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<http://lib.haifa.ac.il/www/subj/arabic/eng/homepage.php>

הספרייה
בניין 100



Library Site for Department of Arabic Language & Literature

[Homepage](#)

[Department Site](#)

[Contact us](#)

[עברית](#)

Library services:

- [Library Collection](#)
- [Description of Databases](#)
- [Online Reference Resources](#)
- [Citation Rules](#)

Recommended Internet Resources:

- [Linguistics](#)
- [Classic Literature](#)
- [Modern Literature](#)
- [Islam](#)
- [Study and Teaching](#)
- [University Study Programs](#)

Online Reference Resources

Search Engines

- [Ayna](#)
- [Google al-Arabiyah](#)
- [Naseej](#)
- [Konouz](#)
- [Hahooa](#)
- [ArabGate \(Bawabat al-Arab\)](#)

Indexes to Arabic Periodicals

- [Faharis al-Majalat \(al-Durar al Sunniyah\)](#)
Index to 12 periodicals in Arabic on Islam and Arabic language

Dictionaries

- [Arabic-English Lexicon \(Edward William Lane\)](#)
An Arabic - English Lexicon derived from the best and the most copious eastern sources
- [Arabic-Hebrew dictionary - Online edition \(David Ayalon & Pesah Shinar\)](#)
Arabic-Hebrew/Hebrew Arabic dictionary
- [Qawamis](#)
Hebrew-Arabic glossaries
- [Sakhr Dictionary \(Arabic/English/French\)](#)
- [English-Arabic Online Dictionary \(Online Dictionaries\)](#)
- [al-Misbar Dictionary \(English-Arabic/Arabic-English\)](#)
- [Tarjim \(Sakhr-Ajeeb\)](#)
English-Arabic/Arabic-English translation

Encyclopedias

- [Encyclopaedia of the Orient](#)



Benefits of the program



- Contributes to client-library relations and communication
- Improves the transfer of information between the library and users
- Improves the quality of collections