



User-oriented Services in the Academic Library:

The University of Haifa Liaison and Collection Development Program

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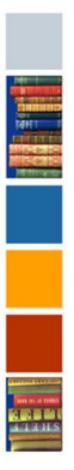


Outline

- University of Haifa: an overview
- □ The Library
- Middle East Collection
- Arabic Technical Services Team
- Liaison and Collection Development Program
- Subject liaison librarian to the Departments of Middle East Studies and Arabic Language and Literature
- Benefits of the program







University of Haifa: an overview (1)

- □ The campus is located atop the Carmel Mountain ridge
- The University was established in 1963 as an extension of the Hebrew University of Jerusalem In 1972, gained academic accreditation as a separate institution
- Total number of students: 17,213 Undergraduates: 10,357 Masters: 4,953 PhD: 902 Diploma: 186 Non Academic programs: 815









- Heterogenic population: Jews, Arabs, and Druzes, new immigrants, IDF officers and security personnel
- 6 faculties: Humanities, Social Sciences, Sciences and Science Education, Law, Social Welfare and Health Studies, and Education
- 6 schools: Business Administration, Social Work, History, Public Health, Political Sciences, and Marine Sciences





The Library

- One central library, one central budget
- □ 85 FTE
- □ 2,300,000 information items organized in open shelf system
- Library system: ALEPH (Ex Libris)
- Classification system: LC
- Subject Headings: LC
- Languages: English, Hebrew, Arabic, French, Russian, Yiddish, and more
- User-centered library







Middle East Collection

- Languages: Arabic (72,676), Persian (2463), Ottoman Turkish (1736), Turkish (2028), English, French, and Hebrew
- Subjects: Arabic language and literature, Islam, Muslim philosophy, Middle East history and politics, children's literature in Arabic
- Material types: books, periodicals, cartographic materials, video recordings, DVDs, sound recordings of contemporary Arabic music and databases







Arabic Technical Services Team

Personnel: 3 librarians

Purchase library materials in Arabic and Persian

- Create library records for items in Arabic and Persian (printed, cartographic, electronic, video, computer files)
- Classify library printed material in the subject ranges of: Arabic language and literature, Arabic children's literature, Islam, Middle East history
- Library materials in other subjects are classified by other librarians with our assistance







Liaison and Collection Development Program (1)

- Provide customized, subject specific services to the faculty, students and researchers of the University departments
- 52 subject liaison librarians We try to match between librarian's skills and education and the department
- Work in cooperation with faculty representatives from departments
 - One contact in the library: direct communication channel between the library and the faculty





Liaison and Collection Development Program (2)

Collection development

Respond to academic staff teaching and research requirements and suggestions Initiate order requests Library distributes publishers' catalogs and vendors' alerts

The academic staff is required to rank their order requests 1.Rush - Needed for current research or teaching 2.Needed for future research or teaching 3.Important for the library collection

- 4.Recommended for the library collection
- Subject liaison librarians' suggestions
 Ranked usually as 3 unless they specify it as 1 or 2







Liaison and Collection Development Program (3)

Meet with University departments

The subject liaison librarian meets the faculty members in their department, presents library updates to the faculty, listens to requests and suggestions and implements when feasible or communicates to the relevant library staff

Library instruction for students Workshops for students in specific courses by request







Liaison and Collection Development Program (4)

One on One - Reference services for researchers Personal appointment for in-depth research - for faculty and graduate students.

SDI profiling for new items in the library reports and journal article alert services

Development of a customized web site for the department







Subject liaison librarian to the Departments of Middle East Studies and Arabic Language and Literature (1)

Collection development

- Acquisition methods
 - Arabic materials: An approval plan with an Israeli vendor Book fairs
 - Vendors in Arab countries
 - Persian and Turkish materials: Initiate order requests







Subject liaison librarian to the Departments of Middle East Studies and Arabic Language and Literature (2)

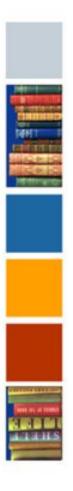
Library instruction for students

- □ Middle East Department: 2 workshops
 - 1st: Library homepage, Library catalog: simple search, advanced search (with specific examples: Baath Party, special historic events)
 - 2nd: Subject Databases: Index Islamicus, EI, Historical Abstracts

Course-related instruction by request







Subject liaison librarian to the Departments of Middle East Studies and Arabic Language and Literature (3)

Email library announcements to the faculty

Reference services for researchers

We suggest a personal appointment with the subject specialist for new staff members and for in-depth subject search guidance

SDI profiling for new items in the library reports, new books published and journal article alert services



דיווח על פריטים חדשים					
(SDI Request)					
(For use of University of Haifa faculty and staff)					
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 New items in the library New books published Tables of contents of electronic journals (please specify journal titles, separated by commas): Rights fast of time 1, International Journal of Niddle Fast Studies, Niddle Rights fast on Studies, Nawas, The Journal of Niddle Fast Women's Studies, British Journal of Niddle Fastern Studies, die welt des Islams, Orient 					





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From: University of Haifa Library [aleph@newalephprod.haifa.ac.il] To: יבדנה לוינברג	Sent: 21:02 02/06/2008 ב
Cc:	
Subject: New items in the library per your request	
A list of new items in the library (SDI) Date: 02/06/2008	
Name : noga	
Record number : 1 Towards the World Women's Congress / Moscow : The Committee, 1963. HQ1662.T65 196	3 001331304
Record number : 2 al-Marashi, Ibrahim, 1973- Iraq's armed forces : an analytical history / London DS70.92.M35 2008 001383596	: Routledge, 2008.
Record number : 3 Sherrard-Johnson, Cherene, 1973- Portraits of the new Negro woman : visual and lite Renaissance / New Brunswick, N.J. : Rutgers University Press, c2007. PS153.N5S49 2007 0	
Record number : 4 Maier-Katkin, Birgit, 1962- Silence and acts of memory : a postwar discourse on lit Seghers, and women in the Third Reich / Lewisburg : Bucknell University Press, c2007. P 001400932	
Record number : 5 Alfar, Cristina Leon, 1963- Fantasies of female evil : the dynamics of gender and p tragedy / Newark : University of Delaware Press, c2003. PR2983.A48 2003 001419477	ower in Shakespearean
Record number : 6 1 الطويل، كميل القاعدة وأنحواتها : قصة الجهاديين العرب / بيروت : دار الصاقي،, 2007 HV6433.A65T39 2007 001426878	
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Record number : 8 C University of Haifa - the Library All rights reserved	0500 80 91,30



Development of a customized web site for the department



http://lib.haifa.ac.il/www/subj/arabic/eng/homepage.php



Library Site for Department of Arabic Language & Literature

עברית Contact us

Library services:

- Library Collection
- Description of Databases
- Online Reference Resources
- Citation Rules

Recommended Internet Resources:

- Linguistics
- Classic Literature
- Modern Literature
- Islam
- Study and Teaching
- University Study Programs

Online Reference Resources

- Search Engines
- Ayna
- Google al-Arabiyah
- Naseej
- Konouz
- Hahooa
- ArabGate (Bawabat al-Arab)

Indexes to Arabic Periodicals

Faharis al-Majalat (al-Durar al Sunniyah) Index to 12 periodicals in Arabic on Islam and Arabic language

Dictionaries

- Arabic-English Lexicon (Edward William Lane)
- An Arabic English Lexicon derived from the best and the most copious
- eastern sources
- Arabic-Hebrew dictionary Online edition (David Ayalon & Pesah Shinar) Arabic-Hebrew/Hebrew Arabic dictionary
- Qawamis
- Hebrew-Arabic glossaries
- Sakhr Dictionary (Arabic/English/French)
- English-Arabic Online Dictionary (Online Dictionaries)
- al-Misbar Dictionary (English-Arabic/Arabic-English)
- Tarjim (Sakhr-Ajeeb)
- English-Arabic/Arabic-English translation

Encyclopedias

Encyclopaedia of the Orient











Benefits of the program

Contributes to client-library relations and communication

Improves the transfer of information between the library and users



Improves the quality of collections

